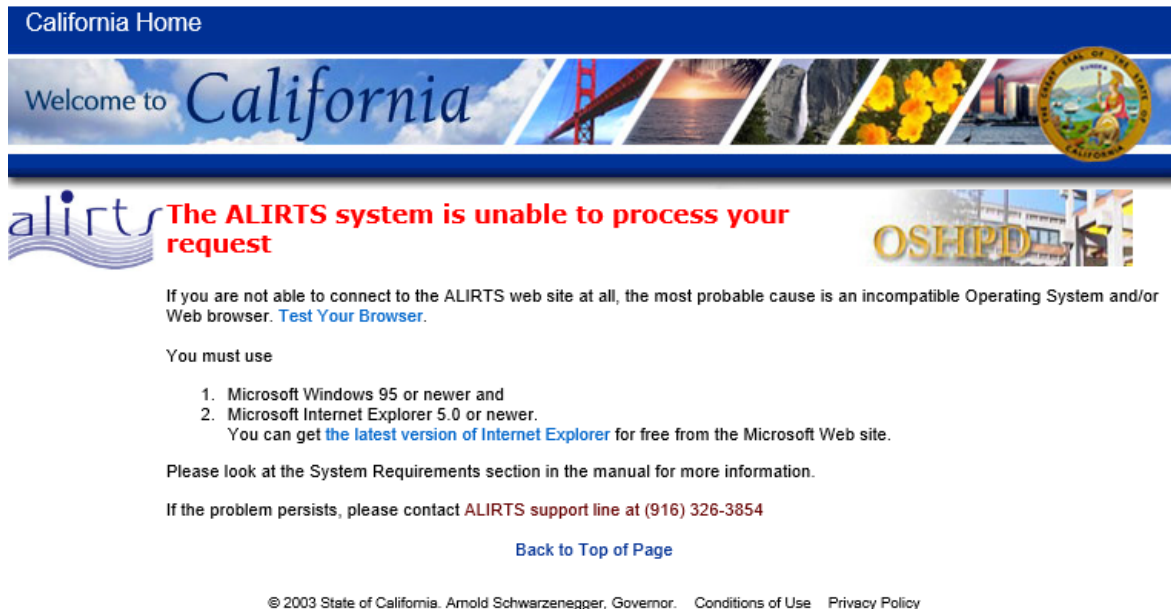


Compatibility Issue Fix

If you are experiencing difficulty with logging in to ALIRTS, please see below for instructions on how to update your computer's Compatibility View Settings.



California Home

Welcome to **California**

alirts The ALIRTS system is unable to process your request

OSHDP

If you are not able to connect to the ALIRTS web site at all, the most probable cause is an incompatible Operating System and/or Web browser. [Test Your Browser](#).

You must use

1. Microsoft Windows 95 or newer and
2. Microsoft Internet Explorer 5.0 or newer.

You can get [the latest version of Internet Explorer](#) for free from the Microsoft Web site.

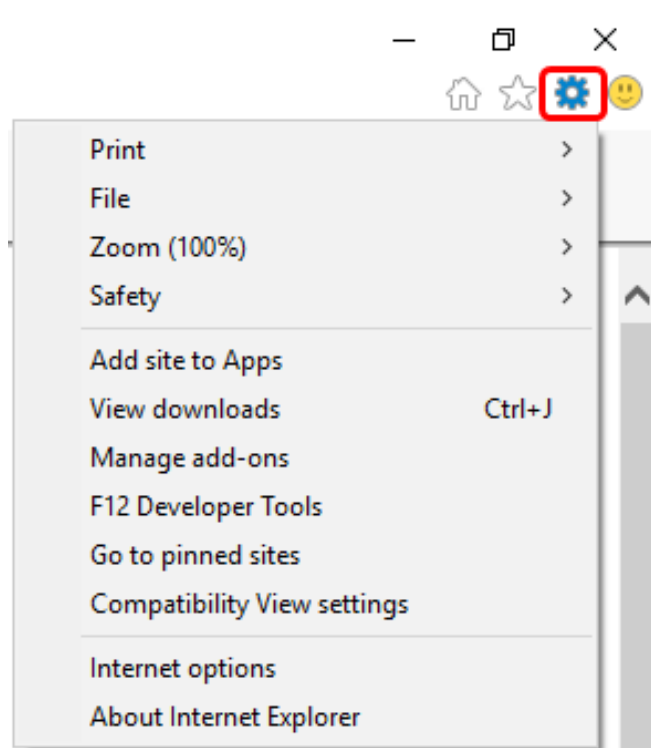
Please look at the System Requirements section in the manual for more information.

If the problem persists, please contact **ALIRTS support line** at (916) 326-3854

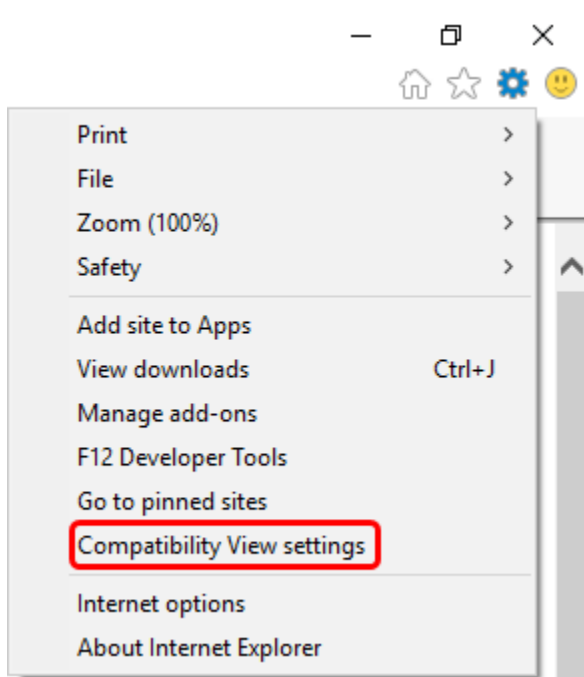
[Back to Top of Page](#)

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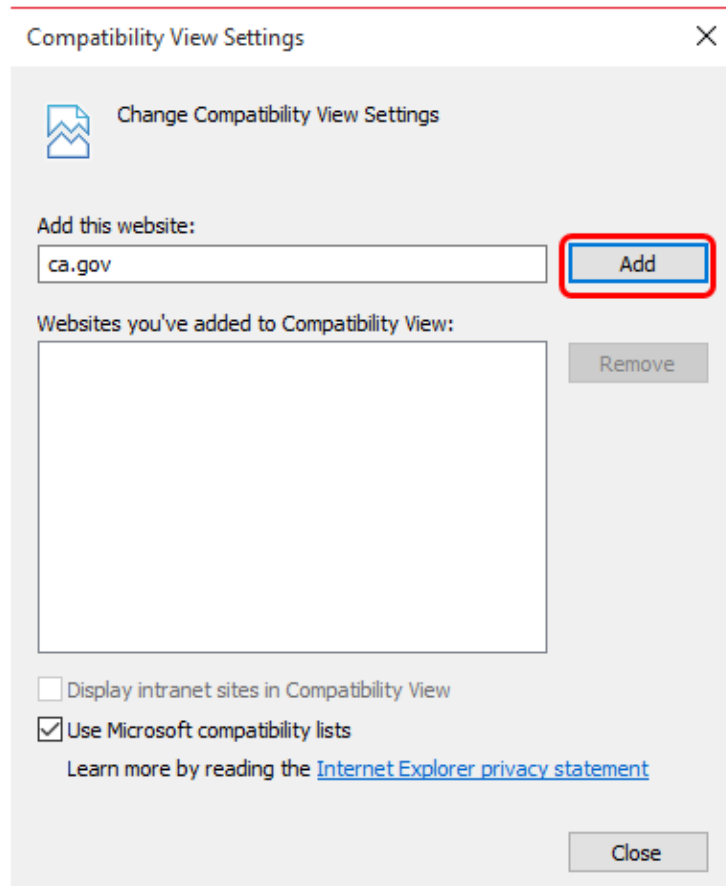
1. Below will help you locate the **“Compatibility View Settings”**
 - a. Go to the gear icon in the top right corner of your screen



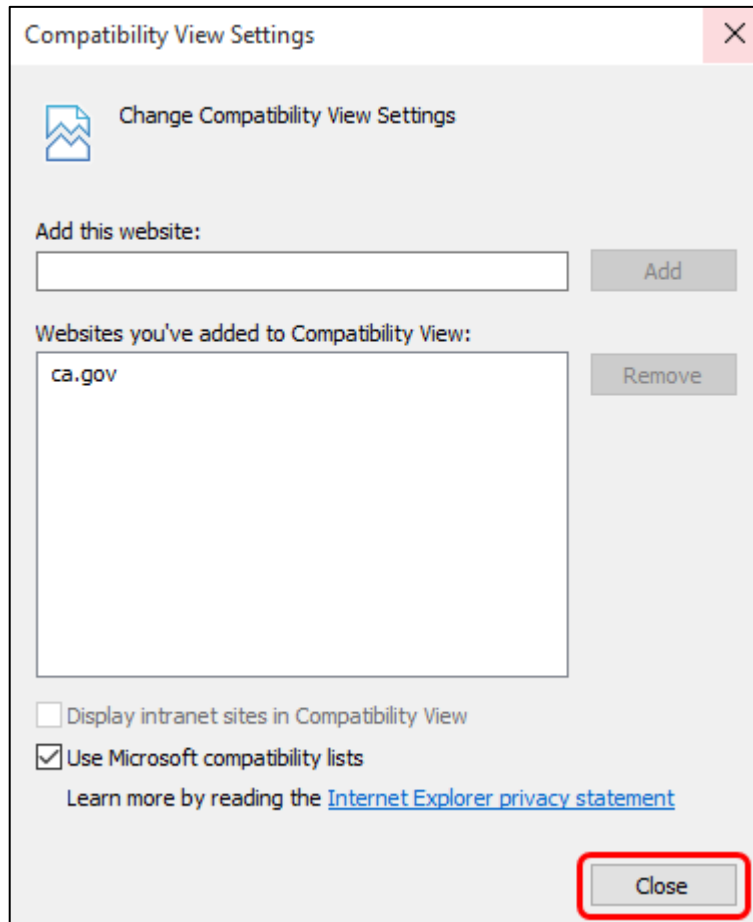
2. Then click **“Compatibility View Settings”**



3. In the **“Add this website:”** box, type in **“ca.gov”** and click **“Add”**



4. Click **“Close”** at the bottom.



5. After you click **“Close”** the page will refresh and allow you to login